



Privacy Policy for Zenobia Divers

At Zenobia Divers, we are committed to protecting the privacy and security of our customers' personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

Information We Collect:

Personal Information: When you make a booking or sign up for our services, we may collect personal information such as your name, email address, phone number, and payment details.

Booking Information: We may collect information related to your bookings, including dive preferences, medical history (if required), and any special requests.

Website Usage Information: We may collect information about your interactions with our website, such as your IP address, browser type, pages visited, and the duration of your visit.

How We Use Your Information:

To Provide Services: We use your information to process bookings, communicate with you about your reservations, and provide personalized dive experiences.

For Marketing Purposes: With your consent, we may send you promotional offers, newsletters, and updates about our services.

For Improving Our Services: We analyze data to improve our website, services, and customer experience.

Information Sharing and Disclosure:

We do not sell, trade, or rent your personal information to third parties without your consent. We may share your information with trusted service providers who assist us in delivering our services, such as dive instructors, payment processors, and marketing platforms. We may disclose your information when required by law or to protect our rights, property, or safety.

Data Security:

We implement appropriate security measures to protect your information against unauthorized access, alteration, disclosure, or destruction.

However, no method of transmission over the internet or electronic storage is 100% secure. Therefore, we cannot guarantee absolute security.

Your Rights:

You have the right to access, correct, or delete your personal information. You can update your preferences or unsubscribe from marketing communications at any time.

If you have any questions or concerns about our Privacy Policy or how we handle your data, please contact us.

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Changes to This Policy:

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy on our website.

By using our website or services, you consent to the terms of this Privacy Policy. If you do not agree with the terms, please refrain from using our website or providing any personal information.

